

## BIG NEWS! SCAN extends \$150 payments for HRAs on all AZ, TX, NV and *newly added* - NM plans through end of 2024!

Due to the overwhelming response and positive outcomes from our HRA program, SCAN will continue payments through 2024.

- You can earn \$150 for each HRA submitted for all new enrollments for 2024.
- Applies to ALL SCAN plans in Texas, Arizona, Nevada, and New Mexico.
- Enrollments must be submitted prior to 12/1/2024.

Completing an HRA is an important part of helping SCAN connect members with the support and care they need. By helping your New Medicare Advantage enrollees complete an HRA at the time of enrollment, you can help match them with the SCAN benefits and other resources they need to help live healthier lives. **AND YOU WILL EARN EXTRA CASH FOR YOUR TIME AND EFFORT!**

When SCAN receives HRAs for your new enrollees within 3 days of enrollment, you will earn \$150 for each completed HRA submitted.

### HERE'S HOW IT WORKS:

- **To receive payment, the HRA must be submitted electronically. No other format will be accepted for payment.**
- **Submit each HRA by completing questions at the end of the Electronic Enrollment (on SCAN Agent Portal) within 3 days of application submission.**
- **If not using the SCAN Agent Portal, HRA form must be completed electronically within 3 days of application submission [SUBMIT HERE](#).**
- **Payments will be included in commission statements.**
- **Payment for the HRA is subject to the terms and conditions as set forth below and in the agent's Contracted Agent Agreement.**

The following terms and conditions apply: HRAs are only accepted for new members enrolled in a SCAN plan in Texas, Arizona, Nevada, and New Mexico between October 1, 2023 and November 30, 2024. Current enrollees who switch plans are not eligible for the HRA payments. Payments will not be paid to call center brokers. To be eligible for payment, a contracted agent must be in good standing with SCAN, receive their commission payment directly from SCAN, and be certified to enroll the member. No payment will be made and a contracted agent will be subject to disciplinary action for engaging in any conduct that pressures, coerces or misleads an enrollee into completing an HRA. Payments due under this program will be made in accordance with the agent's Contracted Agent Agreement.

Contracted agents will not be entitled to any payment under the program, and SCAN reserves the right to recoup previous payments made to a contracted agent under the program, if:

- i. The enrollee falls under the category of a Rapid Disenrollment (disenrollment within 90 days of enrollment effective date);
- ii. The HRA was obtained in violation of any program terms or conditions described herein; or
- iii. The HRA is not fully completed, signed and dated.

Each contracted agent's participation in the program is subject to all the terms and conditions of the agent's Contracted Agent Agreement, and participation in the program will terminate upon the termination of the Contracted Agent Agreement.